

Hyndburn Borough Council

PUBLIC NOTICE

Community Advice Centre Closure: 28th October 2011

At a Cabinet Meeting on 14 September 2011 the Council decided to cease operation of the Community Advice Centre from the Cannon Street Offices and to transfer these functions to the Scaitcliffe Community Centre on Hannah Street in Accrington.

The Cannon Street Advice Centre will be brought to an end over the next few weeks up to the 28th October. If you have any outstanding or pending cases with either of our staff, please make an appointment before this date so that we can aim to bring cases to a close, where this is not possible we can provide you with your records in person, inform agencies of the change in circumstances, and advise you on where to get assistance in the future. Please note; we cannot give records to family members without prior consent. Unfortunately it will not be possible to take on any new cases that are unlikely to be fully resolved by the 28th October 2011.

The Council wants to minimise the impact on our Clients caused by the closure of the Community Advice Centre. To help to achieve this, the Advice Team can provide information on local advice organisations that will be able to help and support you in the future. Alternatively you can contact the following organisations directly:

Hyndburn Council, Benefits and Revenues Enquiry Team (01254) 388 111

Scaitcliffe Community Centre, (01254) 386 285

Welfare Rights, (01254) 301141

Citizen's Advice Bureau, (01254) 394210

Help Direct, 0303 333 11 11