

www.itcanhelp.org.uk

**Computer problems?
Difficulty getting help?
Freephone (and Minicom)
0800 269 545**

FREE IT help for
disabled people

BCS IT CAN HELP

Free IT help for disabled people

IT Can Help, sponsored by the Marchday Charitable Trust, was founded in 1994 as a programme of the BCS. It offers **FREE** computer support to disabled people. Our volunteers make over 1000 visits each year to assist disabled people.

If you have a disability and need IT help, we will respond as quickly as we can. We are able to solve most of the issues by visiting disabled adults in their homes. Requesting help is simple; it can be done by telephone or email; there are no forms to complete. Freephone (and Minicom) **0800 269 545**, email: help@itcanhelp.org.uk

Our volunteers

IT Can Help is a UK wide network of volunteers. Our volunteers are recruited with care and all have undergone enhanced disclosure checks. Each volunteer carries an IT Can Help identity card.

How we can help

- Diagnose and fix most computer related problems;
- Install and set up hardware, software, internet, email and accessibility settings;
- Give impartial advice on IT equipment and software to suit your interests and abilities.

Although we cannot provide training, software or assistive technology, we may be able to help you find local providers.

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This leaflet is available in alternative formats.



Donations are welcome, please send a cheque made payable to IT CAN HELP to:
The Secretary, **IT CAN HELP (BCS)**

FIRST FLOOR, BLOCK D, NORTH STAR HOUSE, NORTH STAR AVENUE, SWINDON,
SN2 1FA, UK. FREEPHONE (and Minicom): **0800 269 545**

EMAIL: help@itcanhelp.org.uk WEBSITE: www.itcanhelp.org.uk

THE BRITISH COMPUTER SOCIETY (BCS) IS THE INDUSTRY BODY FOR IT PROFESSIONALS,
AND A CHARTERED ENGINEERING INSTITUTION FOR INFORMATION TECHNOLOGY (IT).
BCS IS A REGISTERED CHARITY: NUMBER 292786